

# Collaborative Filtering

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# Collaborative Filtering

- Combining information among collaborating entities to make recommendations and predictions
  - Can be viewed as a supervised learning problem (with some caveats)
  - Because of its many, many applications, it gets a special name

# Examples

- **Movie/TV recommendation (Netflix, Hulu, iTunes)**
- **Product recommendation (Amazon)**
- **Social recommendation (Facebook)**
- **News content recommendation (Yahoo)**
- **Priority inbox & spam filtering (Google)**
- **Online dating (OK Cupid)**

# Netflix Movie Recommendation

Training Data

user	movie	rating
1	14	3
1	200	4
1	315	1
2	15	5
2	136	1
3	235	3
4	79	3

Test Data

user	movie	rating
1	50	?
1	28	?
2	94	?
2	32	?
3	11	?
4	99	?
4	54	?

# Recommender Systems

- **Content-based recommendations**
  - Recommendations based on a user profile (specific interests) or previously consumed content
- **Collaborative filtering**
  - Recommendations based on the content preferences of similar users
- **Hybrid approaches**

# Collaborative Filtering

- Most widely-used recommendation approach
  - $k$ -nearest neighbor methods
  - Matrix factorization based methods
- Predict the utility of items for a user based on the items previously rated by other like-minded users

# Collaborative Filtering

- **Make recommendations based on user/item similarities**
  - **User similarity**
    - Works well if number of items is much smaller than the number of users
    - Works well if the items change frequently
  - **Item similarity (recommend new items that were also liked by the same users)**
    - Works well if the number of users is small

# $k$ -Nearest Neighbor

- Similar to the spectral clustering based approach from the homework
- Create a similarity matrix for pairs of users
- Use  $k$ -NN to find the  $k$  closest users to a target user
- Use the ratings of the  $k$  nearest neighbors to make predictions



# User-User Similarity

- Let  $r_{u,i}$  be the rating of the  $i^{\text{th}}$  item under user  $u$ ,  $\bar{r}_u$  be the average rating of user  $u$ , and  $com(u, v)$  be the set of items rated by both user  $u$  and user  $v$
- The similarity between user  $u$  and user  $v$  is then given by Pearson's correlation coefficient

$$sim(u, v) = \frac{\sum_{i \in com(u, v)} (r_{u,i} - \bar{r}_u)(r_{v,i} - \bar{r}_v)}{\sqrt{\sum_{i \in com(u, v)} (r_{u,i} - \bar{r}_u)^2} \sqrt{\sum_{i \in com(u, v)} (r_{v,i} - \bar{r}_v)^2}}$$

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Empirical covariance of ratings

$$sim(u, v) = \frac{\sum_{i \in com(u, v)} (r_{u,i} - \bar{r}_u)(r_{v,i} - \bar{r}_v)}{\sqrt{\sum_{i \in com(u, v)} (r_{u,i} - \bar{r}_u)^2} \sqrt{\sum_{i \in com(u, v)} (r_{v,i} - \bar{r}_v)^2}}$$

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Empirical standard deviation of user  $u$ 's ratings  
for common items

# User-User Similarity

- Let  $nn(u)$  denote the set of  $k$ -NN to  $u$
- $p_{u,i}$ , the predicted rating for the  $i^{th}$  item of user  $u$ , is given by

$$p_{u,i} = \bar{r}_u + \frac{\sum_{v \in nn(u)} sim(u, v) \cdot (r_{v,i} - \bar{r}_v)}{\sum_{v \in nn(u)} |sim(u, v)|}$$

- This is the average rating of user  $u$  plus the weighted average of the ratings of  $u$ 's  $k$  nearest neighbors

# User-User Similarity

- Issue: could be expensive to find the  $k$ -NN if the number of users is very large
  - Possible solutions?

# Item-Item Similarity

- Use Pearson's correlation coefficient to compute the similarity between pairs of items
- Let  $com(i, j)$  be the set of users common to items  $i$  and  $j$
- The similarity between items  $i$  and  $j$  is given by

$$sim(i, j) = \frac{\sum_{u \in com(i, j)} (r_{u,i} - \bar{r}_u)(r_{u,j} - \bar{r}_u)}{\sqrt{\sum_{u \in com(i, j)} (r_{u,i} - \bar{r}_u)^2} \sqrt{\sum_{u \in com(i, j)} (r_{u,j} - \bar{r}_u)^2}}$$

# Item-Item Similarity

- Let  $nn(i)$  denote the set of  $k$ -NN to  $i$
- $p_{u,i}$ , the predicted rating for the  $i^{th}$  item of user  $u$ , is given by

$$p_{u,i} = \frac{\sum_{j \in nn(i)} sim(i, j) \cdot (r_{u,j})}{\sum_{j \in nn(i)} |sim(i, j)|}$$

- This is the weighted average of the ratings of  $i$ 's  $k$  nearest neighbors

# $k$ -Nearest Neighbor

- Easy to train
- Easily adapts to new users/items
- Can be difficult to scale (finding closest pairs requires forming the similarity matrix)
  - Less of a problem for item-item assuming number of items is much smaller than the number of users
- Not sure how to choose  $k$ 
  - Can lead to poor accuracy



# $k$ -Nearest Neighbor

- Tough to use without any ratings information to start with
  - “Cold Start”
    - New users should rate some initial items to have personalized recommendations
      - Could also have new users describe tastes, etc.
    - New Item/Movie may require content analysis or a non-CF based approach

# Matrix Factorization

- There could be a number of latent factors that affect the recommendation
  - Style of movie: serious vs. funny vs. escapist
  - Demographic: is it preferred more by men or women
- Alternative approach: view CF as a matrix factorization problem

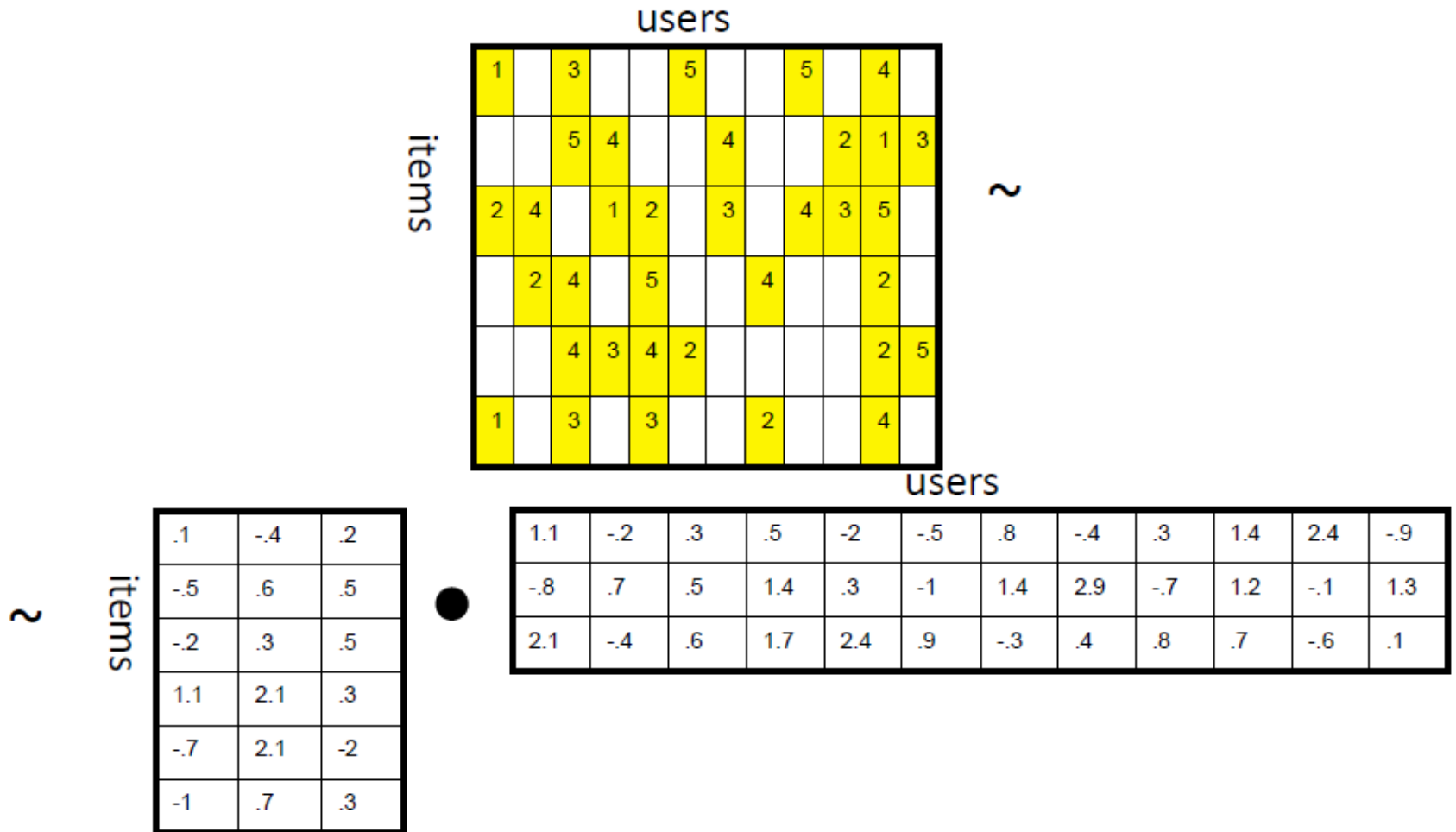
# Matrix Factorization

- Express a matrix  $M \in \mathbb{R}^{m \times n}$  approximately as a product of factors  $A \in \mathbb{R}^{m \times p}$  and  $B \in \mathbb{R}^{p \times n}$

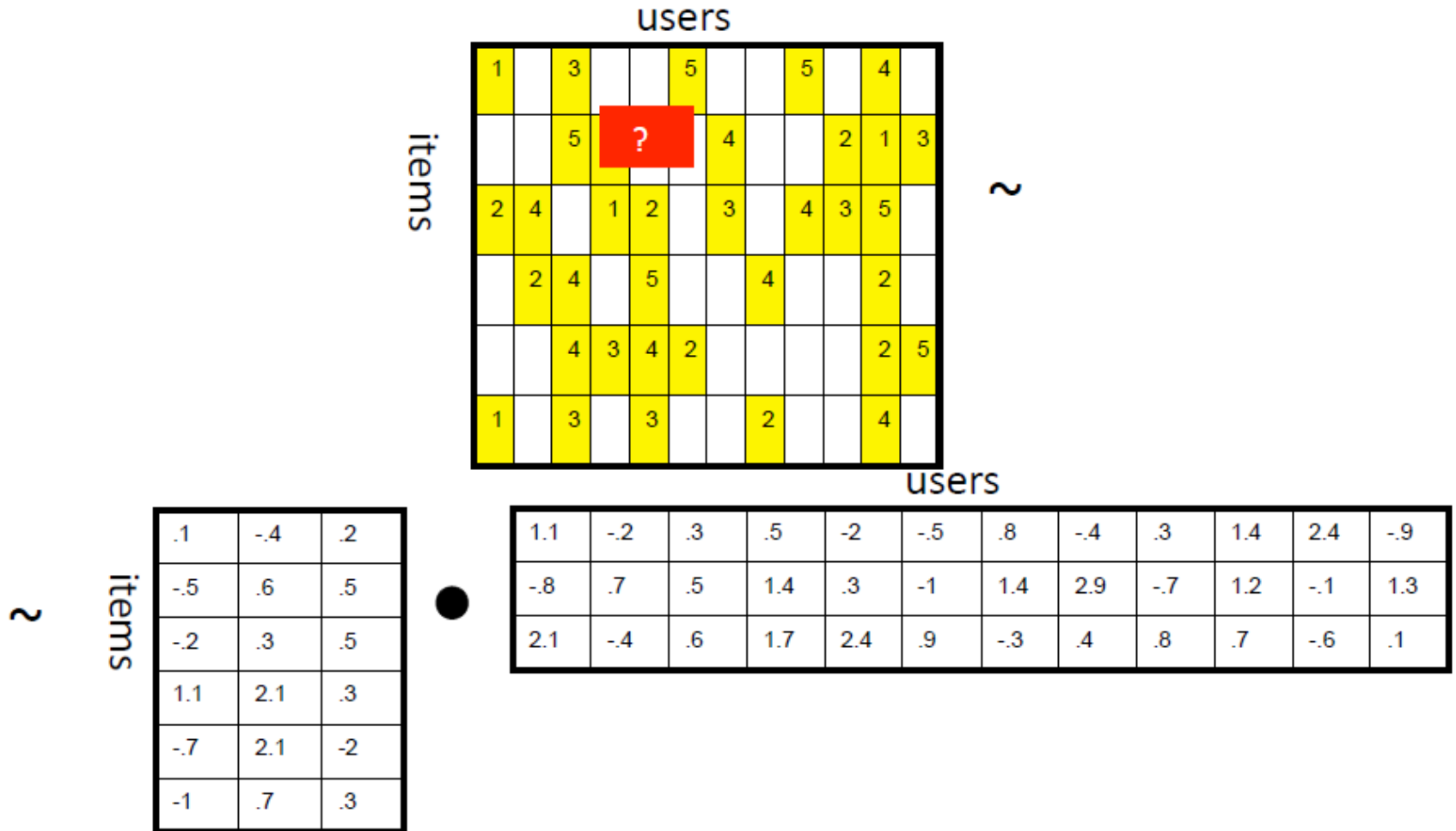
$$M \sim A \cdot B$$

- Approximate the user  $\times$  items matrix as a product of matrices in this way
  - Similar to SVD decompositions that we saw earlier (SVD can't be used for a matrix with missing entries)
  - Think of the entries of  $M$  as corresponding to an inner product of latent factors

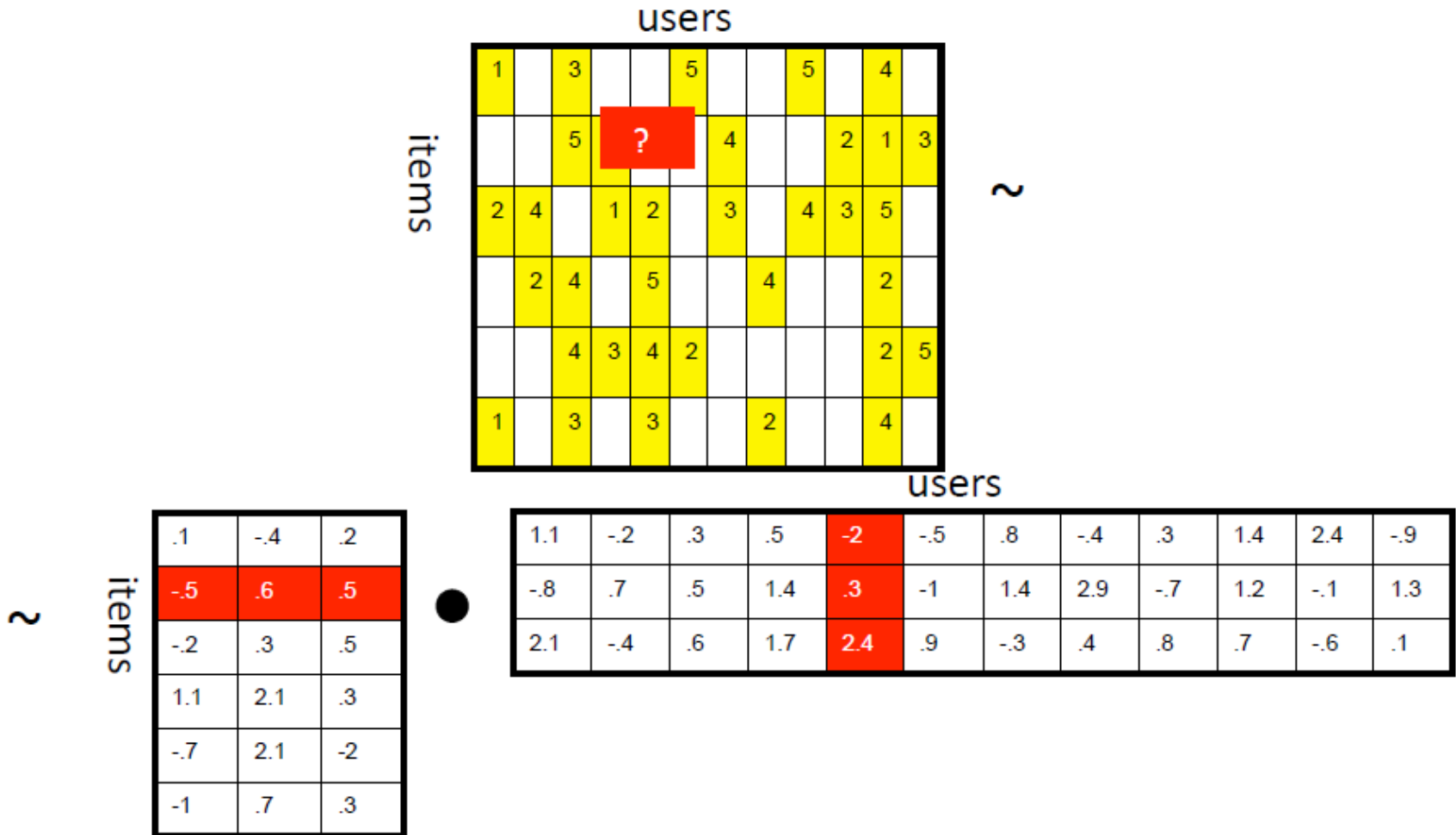
# Matrix Factorization



# Matrix Factorization



# Matrix Factorization



# Matrix Factorization

- We can express finding the “closest” matrix as an optimization problem

$$\min_{A,B} \sum_{(u,i) \text{ observed}} (M_{u,i} - \langle A_{u,:}, B_{:,i} \rangle)^2 + \lambda(\|A\|_F^2 + \|B\|_F^2)$$

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Computes the error  
in the approximation  
of the observed  
matrix entries



# Matrix Factorization

- We can express finding the “closest” matrix as an optimization problem

$$\min_{A,B} \sum_{(u,i) \text{ observed}} (M_{u,i} - \langle A_{u,:}, B_{:,i} \rangle)^2 + \lambda(\|A\|_F^2 + \|B\|_F^2)$$

Regularization  
preferences matrices  
with small Frobenius  
norm

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- How to optimize this objective?

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- How to optimize this objective?
  - (Stochastic) gradient descent!

# Extensions

- The basic matrix factorization approach doesn't take into account the observation that some people are tougher reviewers than others and that some movies are over-hyped
  - Can correct for this by introducing a bias term for each user and a global bias

$$\min_{A,B,\mu,b} \sum_{(u,i) \text{ observed}} (M_{u,i} - \mu - b_i - b_u - \langle A_{u,:}, B_{:,i} \rangle)^2 + \lambda(\|A\|_F^2 + \|B\|_F^2) + \nu \left( \sum_i b_i^2 + \sum_u b_u^2 \right)$$