

Speaker Bio



- ❖ **Kimberly Snipes** is accountable for the leadership and strategy for all Information Technology activities for USAA. Key responsibilities include building and maintaining relationships with senior executives, strategy and planning, oversight of application development, as well as operations and maintenance, while focusing on time to market, quality and innovation. Kim is also a site lead for a distributed location built specifically to drive Agile methodologies and practices.
- ❖ Prior to joining USAA, Kim was Vice President of Consumer Products and Operations Technology for Capital One. Kim served as the technology executive for the consumer products, core deposit, and operations technology platforms for Capital One's Retail and Direct Bank, responsible for all of the consumer products, fraud, compliance, item processing, reporting and core processing platforms.

Speaker Bio



- ❖ **Kim** served as Certification Enablement Executive for the Consumer IT organization at Bank of America enabling testing via testing tools, test data, end-to-end test management and batch support. In her 9 year tenure at Bank of America, Kim has led a variety of teams. Her organizations' functional responsibilities included production support for all of the consumer online applications in the Bank's DMZ and Program Delivery for all of the infrastructure components of the Consumer Banking technology programs. Kim has supported Bank of America's mergers with Countrywide and Merrill Lynch. She has over 20 years of experience in the IT industry, with 15 years focused on IT solutions for the Banking Industry.
- ❖ **Kim** has managed multiple facets of IT solutions ranging from application development, technical design and analysis, functional testing, program delivery, and infrastructure implementation and support.